

Witness to Love App Best Practices for MPC's:

-Navigating through the app is more difficult for MPC's because we want to look at everything, then have trouble finding what we need. **Please Note:** *If you click on a chapter in a collection and do not complete the section or chapter, then move on to another section or chapter, it will be more difficult to navigate through the app. The app was designed to move from section to section, chapter to chapter in order. Also note, you must 'connect' or 'gain access' at the beginning of each collection in order to 'connect' to WTL and view the licensed content.*

-Navigation for couples is much easier because they will stay in the perspective of their designated role and will move through each section and chapter in order. Couple feedback has been very positive.

-Couples do NOT have to use the engaged and mentor journey collections in the app. They will only be required to access the workbook videos through the app. The final survey links were added to the workbook video collection knowing not all couples would work through the workbook chapters in the app.

-The app may be downloaded via phone/tablet using the parish link. For non-techy couples, we recommend accessing Witness to Love (using the parish app link) from the computer without downloading an app, for easier navigation.

-Biggest issues: Users not using the parish link to download the app and users not selecting 'Gain Access' prior to proceeding in a collection. *Always start from the beginning.*

-All navigation slides to the left.

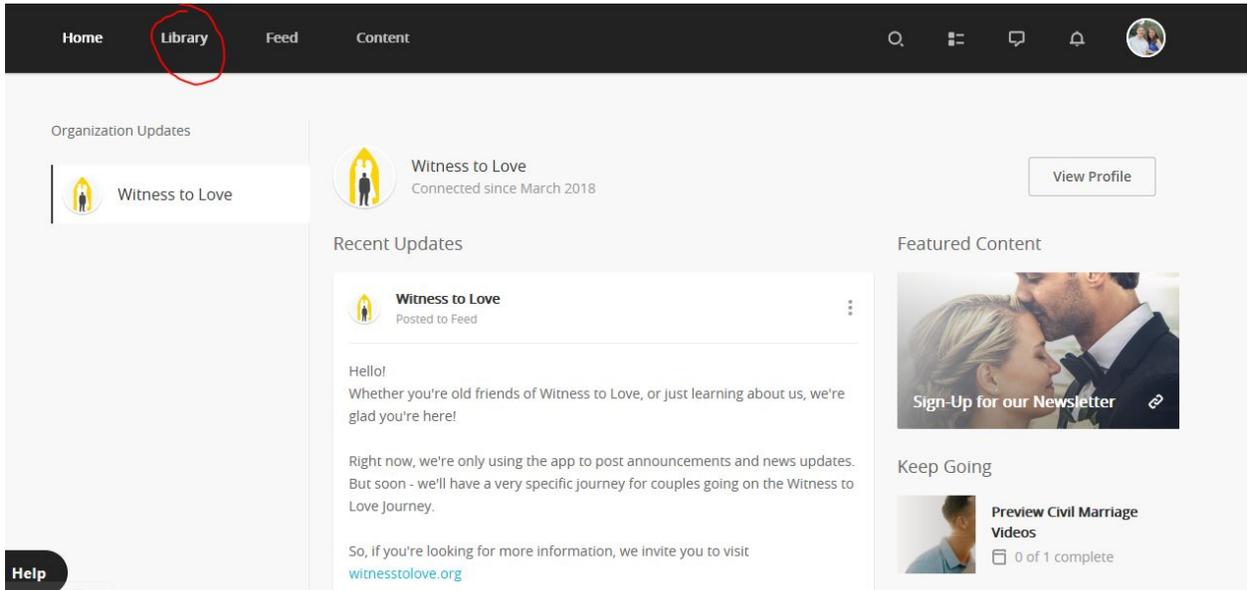
-I have found that texting the link to couples at the introductory meeting works well. You know users are in and all collections show up on their phone. Then email the link with the follow up email after meeting with them.

-Once an account is created, we are not able to change a username, only the password can be updated.

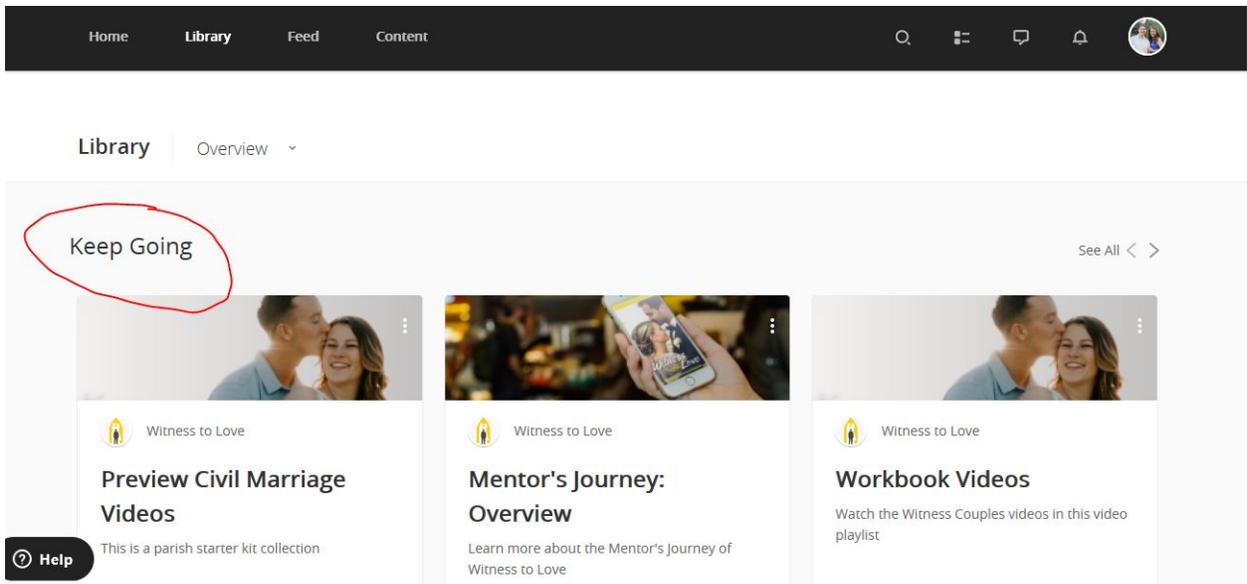
-For parish support email parishsupport@witnessstolove.org

-For technical support email support@gloo.us

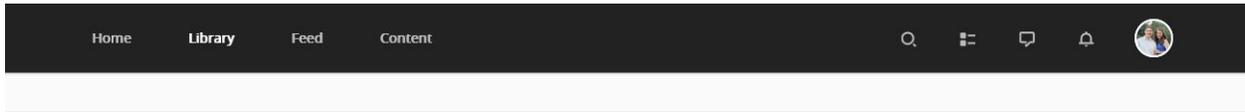
The 'Library' is where most items are stored:



'Keep Going' houses chapters that have been started, but not completed and items that are needed more frequently such as 'Daily Follow up'



'My Que' houses available collections:



My Queue

See All < >



 Witness to Love

Civil Marriage Initiative Parish Starter Kit

For parishes that purchase the Civil Marriage Initiative Parish Starter Kit

 Collection



 Witness to Love

Civil Marriage Initiative Workbook Videos Collec...

 Collection



 Witness to Love

Testimonio de Amor

Libro de video del capítulo 1 - 6

 Collection

 Help